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**THALLAPALLY SHIVA KUMAR**

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**Career Objective:**

Looking for an opportunity to develop solid performing Salesforce CRM and best suite strategies, new technologies and frameworks.

**Professional Summary:**

* Around **3+** years of experience as a Software Engineer. Having good experience in Sales Force.com.

(SFDC) has good knowledge of the Technical and Functional aspects of Salesforce.com.

* Have Experience in **Sales force configuration.**
* Create new user accounts and configure salesforce.com to fit **Data Security** needs at the user and Organization levels.
* Setup Apps, objects, Page Layouts**, Validation Rules, Workflows Rules, Approval** **Processes, Process builder** etc
* Development using **Visual Force, Apex, Triggers**,
* Extensively used in Apex **Date Loader** for Data Migration Activities.
* Worked on Migration tools Force.com IDE and Workbench.
* Worked on Deployment with help of **Gearset.**
* Configuration from the Dev sandbox to Production.
* Hands on experience on creating custom Objects and Tabs, designing Custom Fields
* Assigning **Validation Rules and Field-Level Dependencies**, Approval Processes, etc
* Have good experience in Test Methods and in writing **SOQL and SOSL** queries.

**Salesforce Technologies**

Salesforce.com platform,

Apex Language, Apex Classes, Apex triggers, Batch Apex, Schedule Apex,

Visual Force (Pages, Component & Controllers),

Data Loader, Workflow & Approvals and Custom Objects, Force.com IDE, SOQL, SOSL,

Case management Automation, Sandbox testing.

**Educational Qualification**

* B-tech in Mechanical engineering with 70% from JNTUH.

**Technical Summary**

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| **Languages** | * Apex |
| Web Technology | * HTML, CSS, Bootstrap, JavaScript |
| **Framework** | * LWC (Lightning web component). |
| Data Migration Tools | * Force.com IDE and Apex Data Loader, Workbench. |
| Deployment | * Gearset. |
| Ticketing Tools | * ServiceNow, Jira. |
| **SFDC Technologies** | Apex triggers, Visual force Pages, Batch Apex, Schedule Apex, SOQL, SOSL Workflows and Approvals, Process Builder, Flows, Case management Automation, Sandbox testing. |
| **Operating Systems** | Windows Family, Linux, Ubuntu |

**Projects**

**#1**

**Project : Health Care - MS CRM to SFDC**

**Client :** Clare Hospitals, Australia

**Role :** Sales force Admin & Developer.

**Environment :** SFDC, Apex Data Loader and MS Excel**.**

**Project Description :**

Scope was to create Hospital Management, Scheduler, Billing, Inventory and Reporting application that resides on the salesforce.com platform. The patient module provides functionality to create and edit patient's details. Assign doctors, nurses, rooms for procedures. It also provides tracking features like Audit Trails, Communication logs, Alerts, and reports. The scheduler module provides the functionality to create and track appointments for the patients with doctors for consult, surgery, etc. Doctors could specify there preferred working hours and the preferred procedures that will do at those times. There is also facility to view unattended appointments.

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**Roles and Responsibilities:**

* Involved in Creation and Customization of objects, fields, page layouts.
* Creating custom controllers depending on business requirements.
* Defined lookup and master-detail relationships on the objects to establish connectivity among objects.
* Created Reports and Dashboards.
* Created Triggers in apex classes and Developed SOQL queries to retrieve the data.
* Maintain and develop Custom objects, Custom fields, Custom tabs, and Validation rules and HTML & JavaScript.
* Involved in uploading data through Data Loader.
* Established Securities at Application object and field levels.
* Created Workflows and Approvals.
* Involved in Unit Testing and Test Coverage of Apex classes and triggers.
* Involved in Creating Users, Roles, Profiles, and Page Layouts in creating Salesforce.com Administration.

**#2**

**Client :** Mathew Ferry

**Role :** Sales force Developer.

**Environment :** Salesforce.com, Apex, Visual force Pages

**Project Description :**

Mathew Ferry is a California based organization. Life Coach **Matthew Ferry** offers life coaching training, how to deal with depression, life coaching sessions and dozens of training products and seminars. They want us to make their site and in which they offer some plan, they want to charge one time or monthly depending upon plan user have chosen automatically through charge.

**Roles and Responsibilities:**

* Creation of Workflow and Approval process according to requirements.
* Checking and charging automatically from credit card information entered by user through Apex code.
* Creation of Visual force pages for their automation process.
* Created Test Classes.

**Declaration**

I hereby declare that the above-mentioned is true to my knowledge.

**Shiva Kumar**